



RADIANT
Health™

November 15, 2023

RE: Request for Services #24-77045 Solicitation for CCBHC Demonstration Sites

Radiant Health CCBHC RFS Executive Summary

Summary of Ability and Desire to Supply the Required Products or Services

Radiant Health submits this RFS response with a strong desire to be a state CCBHC demonstration site. As one of 24 Indiana Community Mental Health Centers and a recipient of an expansion CCBHC grant from SAMHSA, we believe our foundation – and our ongoing work – make Radiant Health an exceptional demonstration candidate. We have embraced the CCBHC model and transformed the organization with the expansion CCBHC grant to refine our provision of all nine core CCBHC services. And, as our responses and attached documents demonstrate, we have many long-standing community partners who provide supporting services to people we serve. *See more details in Other Information Section.*

Signature of Authorized Representative

Radiant Health's Authorized Representative will be Lisa Dominisse, our chief executive officer. Her signature is below.

Radiant Health's point of contact for this proposal will be Greg Maynard, director of special projects, gmaynard@getradiant.org, (765) 499-9345. He is Radiant Health's registered user in the IDOA Supplier Portal.

Respondent Notification

We understand and accept this section about email notification.

Secretary of State

Grant Blackford Mental Health, Inc. (DBA Radiant Health Services) is an active organization in good standing with the Secretary of State's office. The relevant documents are attached.

Mandatory Requirements

Radiant Health confirms with this statement that it meets the mandatory requirements specified in Section 3.2.

Other Information

Radiant Health has the proven track record of long-term community service, collaboration and innovation required to be successful as a demonstration site selected through this RFS process. As a state leader in implementing CCBHC-related programming and other innovative initiatives, we believe the Radiant Health team of dedicated, passionate professionals would be an asset to DMHA as we, collectively, transform behavioral health in Indiana. As shown by our responses in the attached documents, Radiant Health is committed to CCBHC success in Indiana and also in relentlessly improving how we support people in the communities we serve. We know CCBHC



is the future, and we are committed to being an essential part of ensuring Indiana's adoption of CCBHC is a success.

As the state moves to this model, we continue to demonstrate that spirit of innovation in launching a Crisis Receiving and Stabilization Services unit and a Rapid Response (mobile crisis) team, both of which are operating 24/7; our mobile crisis team also has received state designation status. In March 2023, we launched a same-day access initiative that has reduced wait times from 45 days to 2 1/2 hours. The successful launch of these cutting-edge initiatives shows Radiant Health's resolve to better serve people and to be a strong partner in the state's pursuit of demonstration status.

Radiant Health continues to strategically and aggressively expand options to meet client needs by seeking out and implementing cutting-edge programming proven to support marginalized people. Our implementation of the Matrix Model substance abuse treatment programming has allowed us to serve more people in these times of challenging staffing and increased demand for services. Our selection as one of the first two early-adopter sites for the Individual Placement and Support employment model for people with severe mental illness has opened doors for clients to seek and retain community-based employment. And, in our most recent SAMHSA grant award, we were one of only 22 organizations to receive an Early Diversion grant that dovetails perfectly with our crisis services to get people into treatment and other supports instead of entering the criminal justice system.

While those innovative programming options allow us to better serve area residents, we continue to focus on continual process improvement and improving client outcomes. One of the major CCBHC lessons learned through the expansion grant was the need to fortify our data collection and reporting capabilities and refine processes that allow us to better use that data in making big-picture organizational decisions and personalized client-care decisions. As a CMHC, we were well-suited to enter the CCBHC space, and the transition to fully embrace CCBHC and enhance how we provide the nine core CCBHC services in house has been revolutionary. Grant Blackford's merger with Family Service Society, and the resulting rebranding as Radiant Health, has provided new energy to the combined team and a new opportunity for the organization to reinvigorate itself and its relationships with existing community partners. It also has opened doors for conversations with potential partners that can continue to drive Radiant Health's goal to be a brighter kind of better, not only in the areas we serve, but also as a beacon to others on how we can make our state, and our world, a better place.

Radiant Health is fully committed to being part of the state's vision for CCBHC and will continue to pursue innovation while putting people first.

Sincerely,

Lisa Dominisse
President & CEO